Nightway Hosting LLC 1309 Thyme Trail, Chesapeake Virginia, 23320 United States Tel: +1 (800) 939-1821 Email: Legal@NightwayHosting.com



#### 1. Overview

This Privacy Policy governs the manner in which Nightway Hosting, LLC collects, uses, maintains and discloses information collected from users (each, a "User") of the nightwayhosting.com website ("Site"). To provide you with our Services, we might need (and sometimes obliged by the law) to collect your personal data. We strictly follow industry best practices in the industry and adhere to the rules set forth in General Data Protection Regulation, OPPA, CAN-SPAM and COPPA. This privacy policy applies to the Site and all Services offered by Nightway Hosting, LLC.

#### 2. Personal information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site, place an order, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

### 3. "Do not track" signals

We do not collect any information that may identify you without your permission. However, we use Google Analytics on our website. If you want to know more about Google Analytics and its "do not track" policy, please visit google.com/analytics/terms/us.html

### 4. Right to access to your data

In case you are EU citizen and want to exercise rights enshrined in art. 15 of GDPR, please write us at support@nightwayhosting.com

### 5. How we use collected information

Nightway Hosting, LLC may collect and use Users' personal information for the following purposes: To improve customer service: information provided by Users helps us respond to customer service requests and support needs more efficiently To personalize user experience: we may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site improve our Site: we may use feedback provided by Users to improve our products and services To process payments: we may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with side parties except to the extent necessary to provide the service To send periodic emails: we may use the email address to send information and updates pertaining to orders.

#### 6. How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect

against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site. Sensitive and private data exchange between the Site and its Users happens over a SSL secured communication channel and is encrypted and protected with digital signatures. Our Site is functioning in compliance with PCI vulnerability standards in order to create as secure of an environment as possible for Users.

### 7. Sharing your personal information

We strictly do not sell, trade, or rent Users' personal identification information to others or any third parties.

# 8. Law and harm

Notwithstanding anything to the contrary in this Privacy Policy, we may preserve or disclose your information if we believe that it is reasonably necessary to comply with a law, regulation, legal process, or governmental request; to protect the safety of any person; to address fraud, security or technical issues; or to protect our or our users' rights or property. However, nothing in this Privacy Policy is intended to limit any legal defenses or that you may have to a government's request for disclosure of your information.

9. Data Retention: We retain customer information for as long as necessary to provide our services or as required by law. We may also retain customer information for our legitimate business purposes, such as fraud prevention, dispute resolution or any necessary reasons.

10. Your Rights: Customers have the right to access, correct, or delete their personal information following section 8. and section 9. Customers may also object to the processing of their personal information or request that we restrict the processing of their personal information. Customers may contact us at any time to exercise these rights.

# 11. Privacy policy Changes

Nightway Hosting, LLC has the discretion to update this privacy policy at any time. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

# 12. Your acceptance of these terms

By using this Site, you signify your acceptance of this policy and Terms of Use. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

# 13. Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at: support@nightwayhosting.com